

Emergency Contact Numbers	
Ambulance, Fire & Police	000
Cranbourne Police Station	5991 0600
Dandenong Police Station	9767 7444
Endeavour Hills Police Station	9709 7666
Narre Warren Police Station	9705 3111
Casey Hospital	8768 1200
Dandenong Public Hospital	9554 1000
Monash Medical Centre Clayton	9594 6666
Monash Medical Centre Moorabbin	9928 8111
Lifeline	13 11 14
Suicide Helpline	1300 651 251
Crisis Assessment and Treatment Team (CAT Team)	1300 369 012
Suicide Call Back Service	1300 659 467
Local Government	
City of Casey	9705 5200
Shire of Cardinia	1300 787 624
Abuse / Sexual Assault	
Dept. of Families Fairness & Housing (Child Protection) Crisis Line	13 12 78
1800 RESPECT	1800 737 732
Orange Door	1800 271 170
South East Centre Against Sexual Assault (SECASA) (24 Hours)	1800 806 292
Sexual Offences and Child Abuse (SOCA)	9767 7469
WAYSS Family Violence - Dandenong	9791 6111
Escaping Family Violence (EVP) Program - Uniting Victoria	1800 668 426
Aboriginal & Torres Strait Islander Peoples Support	
13YARN (24/7 Crisis Support)	13 92 76
Yarning SafeNStrong (24.7 Counselling)	1800 959 563
Brother to Brother (24 Hour Crisis Line)	1800 435 799
Djirra (Family Violence & Legal Support)	1800 105 303
Dardi Munwurro (Men & Families Wellbeing)	9245 9800
Refugee & Humanitarian Support	
Abutalib Community Centre (Hazaragi)	0422 466 337
Refugee Legal - Afghan Support	9413 0100
Refugee Resource Hub	9326 6066
Accommodation	
Public Housing	
Homes Vic (DFFH)	1300 286 625
Launch Housing	9792 0750
Private Rental - Tenancy Advice	
Peninsula Community Legal Centre - Legal and Tenancy Assistance	9783 3600
Consumer Affairs	1300 558 181
Tenants Victoria	9416 2577
Crisis & Supported Housing	
Housing Crisis Line	1800 825 955
WAYSS Dandenong - Public Housing, Rent Areas & Tenancy	9791 6111
Housing for the Aged Action Group	1300 765 178
Windemere Child & Family Services (Housing Support Worker)	1300 946 337
Frontyard Youth Services	9611 2411
Community Information Counselling Services	
Casey North Community Information & Support Service	9705 6699
Community Information & Support Cranbourne	5996 3333
Counselling Services	
Generalist	
Community Information & Support Cranbourne	5996 3333
Parentline (24 Hours)	13 22 89
CatholicCare	8710 9600
Monash Community Health Services Berwick (Intake worker for all sites)	1300 342 273
Relationships Australia - Cranbourne	5990 1900
Relationships Australia - Berwick	8768 4111
Relationships Australia - Cranbourne North	5911 5400
Kids Help Line	1800 551 800
Griefline	1300 845 745
Mens Referral Service - Phone Counselling Line - No to Violence	1300 766 491
Mensline Australia	1300 789 978
Living Springs (Berwick Church of Christ)	9702 6687
Andrews Centre - Endeavour Hills	9700 4944
Windemere Child & Family Services	1300 946 337
Better Place Meditation & Counselling	8781 9111
Partners in Wellbeing	1300 375 330

No to Violence Australia - Abuse, Addiction & Treatment for Men	9487 4507
Drug & Alcohol	
Monash Health	1300 473 237
Dandenong	9792 7620
Direct Line	1800 888 236
Alcoholics Anonymous	9429 1833
Narcotics Anonymous	1300 652 820
SURE AOD	1300 007 873
Narre Warren	8781 9500
Cranbourne	5990 790
START Community - Berwick Salvation Army	9704 1996
Financial Counselling	
Casey North Community Information & Support Service	9705 6699
Community Information & Support Cranbourne	5996 3333
Salvation Army - Moneycare - Dandenong	1800 722 363
National Debt Helpline	1800 007 007
South East Community Links (FV Financial Counselling)	9546 5255
Gambling	
Gamblers Help Southern - 1800 858 858 - 7 Days	9575 5353
Gamblers Anonymous	9696 6108
Gamblers Help Youth Line	1800 262 376
Complaints & Disputes	
Centrelink Advocacy & Advice	9481 0299
Social Security Rights Victoria	9705 5590
Telstra Direct Line	1800 882 387
Commonwealth Ombudsman	1300 362 072
Ombudsman Victoria	9613 6222
Ombudsman Victoria (Free Call - Country Callers Only)	1800 806 314
Telecommunications Industry Ombudsman	1800 062 058
Energy & Water Ombudsman (Victoria)	1800 500 509
Victoria Police - Professional Standards Command	1300 363 101
Consumer Affairs Victoria	1300 558 181
Victorian Legal Services Board & Commissioner	1300 796 344
Job Watch	9662 1933
Dispute Settlement Centre	1300 372 888
Administrative Appeals Tribunal	1800 228 333
Public Transport Ombudsman	1800 466 865
Australian Financial Complaints Authority	1800 931 678
Australian Dental Association (Vic Branch)	8825 4600
Health Complaints Commissioner	1300 582 113
Fines Victoria	9200 8111
Weather Relief Options (Cooling/Warming)	
Bunjil Place	8782 3300
Connected Libraries	1800 577 548
Orange Sky (Laundry & Showers Support)	orangesky.org.au
Seniors	
My Aged Care	1800 200 422
Care Finder (Care Connect - Isolated or Living With Dementia)	1800 940 633
University of the Third Age - U3A - Berwick	0493 280 458
University of the Third Age - U3A - Cranbourne	5995 0311
Council on the Ageing (Victoria)	9655 2100
Seniors Information Victoria	1300 135 090
Southern Metro Aged Care Assessment Service	1800 200 422
Department of Health & Aged Care	1800 020 103
Seniors Rights Victoria	1300 368 821
Directory of Aged Care Services for Those from a CALD Background	dailycare.com.au
Uniting AgeWell	1300 783 425
Care Finder (Monash Health - Homeless)	9792 7747
Mental Health	
Mind Australia	1300 286 463
Mind Spot	1800 614 434
Beyond Blue	1300 224 636
EACH Mental Health	1300 003 224
SANE Help Line	1800 187 263
Early in Life Mental Health Services	1300 369 012
ERMHA365	1300 376 421
Mentis Assist (Previously ARBIAS)	1300 636 847
Head to Health	1800 595 212
Support Pathways Psychology	5292 3555
Health	
Narre Warren Medicare Urgent Care Clinic (PPCC Room)	9791 2020
Australian College of Optometry	9771 1077
Parkview Clinic - Urgent Clinic	9796 6858

Monash Health Community - Berwick	8768 5100
Monash Health Community - General Enquiries - Cranbourne	5990 6789
Monash Health Community - Pakenham	5941 0500
Monash Health Community - Intake Worker for all Appointments	1300 342 273
Action Centre (FPV for under 25's)	9660 4700
Victorian Aids Council & Gay Men's Health Service	9865 6700
Cancer Council Victoria	9514 6100
Dental Health Services, South Eastern Region	9341 1000
Melbourne Sexual Health Centre	9341 6200
Royal Women's Hospital	8345 2000
Kids Help Info - Royal Childrens Hospital	9345 5085
Primary Mental Health CAT - Dandenong Hospital	1300 369 012
Beyond Blue	1300 224 636
Quitline	13 78 48
ACO Eye Health - Eyes & Glasses	9771 1007
Disability	
TTY Relay (Telephone Service for the Hearing Impaired)	1800 810 586
OzChild Services - Dandenong	9212 3900
Windemere's Early Childhood Development Services	1300 946 337
NRS Hearing Impaired - 1800 555 660 (TTY) and 133 677 (Speak & Listen)	SMS 0423 677 767
Centrelink Advocacy & Advice	9481 0299
Early in Life Mental Health Services	1300 369 012
Vision Australia	1300 847 466
Outlook Employment Cranbourne	5995 4385
Outlook Employment Narre Warren	9705 6445
Disability Resource Centre	9671 3000
MiCare	1800 642 273
Mecwacare	8573 4980
Bolton Clarke (HACC PYP)	1300 221 122
City of Casey - Volunteer Transport (Accessible Transport)	9705 5444
Peer Support	
GR0W	9528 2977
Smart Recovery (Online)	02 9373 5100
Cultural Services	
Southern Migrant and Refugee Centre	9767 1900
Asylum Seeker Resource Centre - Refugee Resource Hub Footscray	9326 6066
Dandenong	8772 1380
Dandenong and District Aboriginal Co-operative	8902 9700
Employment & Education & Income	
Services Australia - www.servicesaustralia.gov.au	
Job Seekers	132 850
Youth & Students	132 940
Families	136 150
Disability & Carers	132 717
Older Australians	132 300
ABSTUDY	1800 132 317
For Help With Centrelink in More Languages	131 202
Indigenous Call Centre	1800 136 380
Grandparent, Foster & Kinship Carer Adviser Line	1800 245 965
Medicare	132 011
Child Support Program	131 272
Administrative Appeals Tribunal	1800 228 333
Social Security Rights Victoria	9481 0355
Fair Work Ombudsman	131 394
Jobwatch	9662 1933
Legal	
South East Monash Legal Service Inc.	9038 8002
Peninsula Community Legal Service - Cranbourne	9783 3600
Victoria Legal Aid - Dandenong	9767 7111
Family Law Assistance Program - Law Clinics Clayton	9905 4336
Victorian Aboriginal Legal Service	1800 064 865
Women's Legal Service Victoria	8622 0600
Services for Women	
Wellsprings - For Women	9701 3740
Women's Health in South East	9794 8677
Caroline Chisholm Society (Pregnancy Support Service)	9361 7000
Council of Single Mothers & Their Children	9654 0622
WIRE Women's Information	1300 134 130
Windemere Child and Family (Women's Services)	1300 946 337
Mother's Legal Help	9038 8003

Services for Men	
No to Violence - Formerly Men's Referral Service	1300 766 491
Mensline	1300 789 978
Mens Shed Association	0408 465 228
No to Violence - Abuse, Addiction & Treatment for Men	9487 4507
Support Services	
Grief & Loss	
Griefline	1300 845 745
SANDS (Vic) - Stillbirth & Neonatal Death Support	1300 072 637
Australian Centre for Grief & Bereavement	1800 642 066
LGBTIQ Services	
Thorne Harbour Health (Formerly AIDS Council & Gay Mens Health Centre)	9865 6700
Rainbow Door	1800 729 367
Family Support	
Windemere Child & Family Services	1300 946 337
Relationships Australia - Cranbourne	5990 1900
Relationships Australia - Narre Warren	5911 5400
Uniting Connections - Cranbourne	5990 8400
Uniting Connections - Narre Warren	9704 8377
Uniting Connections - Doveton	9794 0725
WAYSS Family Violence Service - Dandenong	9791 6111
CatholicCare	8710 9600
Parentline	13 22 89
Better Place Australia, Mediation & Counselling	8781 9111
Relationships Australia - Berwick	8768 4111
Casey North CISS - Keeping It Together	9705 6699
The Orange Door	1800 271 170
Victims of Crime	1800 819 817
Domestic Violence & Resource Centre	8346 5200
Welfare & General Support Services	
Casey North CISS	9705 6699
Cranbourne ISS	5996 3333
St Vincent de Paul Society	1800 305 330
The Andrews Centre - Endeavour Hills	9700 4944
Transit - Narre Warren	0428 882 068
Salvation Army Doorways	8873 5288
Salvation Army Support Services - Cranbourne	5995 0133
Salvation Army Support Services - Dandenong	9794 3500
Salvation Army Support Services - Pakenham	5941 4906
Cornerstone - Dandenong	0481 186 323
Support for People on Temporary Visas - Red Cross	1800 733 276
CIS Outreach Program	9705 6699 / 5996 3333
Meals	
We All Eat - Food Assistance ER (Book Online)	weallet.org.au
Helping Hands Food - Thursdays 12.30pm to 2.30pm 12-14 Arundel Street, Cranbourne	
Bk 2 Basics - bk2basicsmelbourne@gmail.com or Facebook or Messenger	
Hampton Park Uniting Church (Thursdays - Lunch)	9799 7994
St Vinnies Food Van	1800 305 330
Doveton Neighbourhood Centre (Tuesday Evening Dinner)	9791 1449
Sikh Volunteers Australia (Meal Pickup from Langwarrin)	0433 029 912
Transit Soup Kitchen - Narre Warren Christian Church Monday Evening Dinner & Wednesday Lunch	9796 8966 0428 882 068
Uniting Church Food Truck - Cranbourne Monday, Wednesday and Saturday Nights	5996 4939
Shepherds Table	9704 7935
We Care Community Care (Fridays from 10am)	8791 5255
Youth Services	
City of Casey Youth Services	9705 5200
Youth Information Centre - Cranbourne	9792 7350
Youth Information Centre - Hampton Park	9702 9510
Casey Youth Hub - Narre Warren	9792 7330
Casey 360 - Mobile Youth Bus	9704 8377
Kids Help Line	1800 551 800
Headspace (Includes Mental Health Services)	1800 367 968
Youth Law - Carlton	9113 9500
Other Services	
Carer Gateway Support Service (Counselling Service for Carers)	1800 422 737
Traveller's Aid	9654 2600
Collective of Self Help Groups	9650 2005
South East Volunteers	9562 0414
Casey Cardinia Library Services	1800 577 548
RSPCA - Pecedale	9654 2600
Support Hub - Outreach - City of Casey	0401 183 103
0401 330 790	

A PROJECT OF CASEY NORTH COMMUNITY INFORMATION AND SUPPORT SERVICE 2026
Proudly Supported by the City of Casey

Can't find what your looking for? Call Casey North CISS or CIS Cranbourne for information of services available across the state.

9705 6699 - Casey North 5996 3333 - Cranbourne
www.caseynorthciass.com.au www.cranbourneiss.org.au

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